ClassMarker ☑

Import Multiple Response Survey Questions with CSV

User Guide

This guide will take you through the correct format to use for importing multiple response survey questions on ClassMarker.com

Import multiple response survey questions with CSV - Key considerations

- Maximum 50 Questions per import file.

- When uploading your import file, questions are displayed for accuracy checking before saving to your account.

- Import files must be saved as .**CSV** comma separate format, with **UTF-8** character encoding (See below).

Let's get started

1. Download a sample CSV file from:
   https://www.classmarker.com/docs/importquestions/classmarker-multiple-response-survey-question-type-template.csv

2. Fill in your **Questions** and **Settings** into the correct columns using the below format.

   TIP: *If you have Questions and Answers in a separate excel file, you can copy columns of Questions and Answers directly into your ClassMarker Import file.*

Sample question

What is your primary reason for using our product? (Select all that apply)

☐ Convenience

☐ Cost-effectiveness

☐ Product features

☐ Customer support

☐ Recommendation by others

Columns titles and row values

The first **row** in your CSV file will always indicate the **type of question** you are importing, followed by **column titles**. To allow ClassMarker to understand which **question type** is being uploaded:-

Cell A1 always indicates the question type.	Question type: multipleresponse
Column A will then repeat the question type for each Question row	multipleresponse

Key: **Required Columns**, **Optional Columns**

	A	B	C
1	Question type: multiresponse-survey	Parent category	Category
2	multiresponse-survey	Research	Product choice

Column	Column title	Question rows values	Description
A	Question Type: multiresponse-survey	multiresponse-survey	Always indicates the question type.
B	Parent category	Name of your parent category	Create these in ClassMarker before uploading.
C	Category	Name of your category	Create these in ClassMarker before uploading.

	D	E	F	G	H	I
1	Question	Answer A	Answer B	Answer C	Answer D	Answer E
2	What is your primary reason for using our product? (Select all that apply)	Convenience	Cost-effectiveness	Product features	Customer support	Recommendation by others

Column	Column title	Question rows values	Description
D	Question	What is your primary reason for using our product? (Select all that apply)	Your question text
E	Answer A	Convenience	Answer A text
F	Answer B	Cost-effectiveness	Answer B text
G	Answer C	Product features	Answer C text
H	Answer D	Customer support	Answer D text
I	Answer E	Recommendation by others	Answer E text
…	…	…	…
N	Answer J	…	Maximum 10 answer options allowed.

NB: Leave All Column titles in place, even when no Answer options exist under them.

Saving import files as CSV / UFT-8 format

Import

Character set:	Unicode (UTF-8)
Language:	English (USA)
From row:	1

Separator Options

○ Fixed width   ● Fixed width

☐ Tab   ☑ Comma   ☐ Semicolon   ☐ Space   ☐ Other

☐ Merge delimiters   ☐ Trim spaces   String delimiter: "

1. Save your file as a .csv file

   a. **IMPORTANT: You must insure the Character set encoding is UTF-8** (See image above)

   b. Otherwise, single quotes, double quotes, dashes and other characters that are created in Microsoft documents may not display correctly due to incorrect character set encoding. For example you may see:

      • Iõm, Instead of I'm OR
      • I◆m, Instead of I'm

   c. If you see these invalid characters in your CSV file re save your files in UFT-8 Format, or upload your question and edit questions in ClassMarker to replace the correct characters.

2. Save with **comma separated** format

3. Save with **double quote** string delimiters

Import your CSV file to ClassMarker.com

See instructions on how to upload your CSV question import files here:
https://www.classmarker.com/online-testing/manual/#importquestions